5 Qualities of Leadership

1. **Be humble.** Understand you are a (small) part of the world. Service and patience should be your  
   top priorities.
2. **Be teachable.** Focus on what you can learn, rather than showing what you know. Remember that almost everything you know began with the work of someone else.
3. **Listen more.** Make every effort to truly understand what others are saying (beyond just words). It makes for better connections. Allow a small gap of silence before responding. Ask questions (and listen, again).
4. **Appreciate people.** Enjoy others' contributions. Don't squelch ideas or defend territory. Encourage people more.
5. **Relax.** Let go of the need to be right or win every time